

بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ



MINISTRY OF TOURISM

REPUBLIC OF MALDIVES

C I R C U L A R

Circular No: 88-QARS/CIR/2020/79

Attn: General Managers

To: Tourist Resorts

Date: 26th November 2020

Subject: **Clinic Registration deadline 01st January 2021**

Dear Sir/Madam,

We take this opportunity to remind you that as per the "**Public Health Intervention to Prevent Covid-19 Transmission in the Tourism Sector V.4**" HPA Guideline Clause 10 it is mandatory to have a clinic in each Resort. In this regard, the Health Protection Agency has informed that the deadline given for the registration of Resort clinic is before 01st January 2021.

Please also note that under Article 58 of the Health Care Professionals Act 13/2015 states that all the medical/dental practitioners in Maldives should be registered in Maldives Medical and Dental Council (MMDC) Ministry of Health.

If you have any further inquiries regarding this please do not hesitate to contact the;

Maldives Medical and Dental Council, Ministry of Health

Roashani Building, 5th Floor, Sosan Magu

Phone: +960 3014337 Fax: +960 3014481

mmdc@health.gov.mv

The registration application form can be downloaded from the following link

<http://mmc.gov.mv/application-form/>

Hence, all health professionals at tourist resorts are required to adopt and implement Health Professionals Act and abide the Law.

Thanking for your continued cooperation.

Yours sincerely

Ali Razzan

Senior Executive Director

بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ



MINISTRY OF TOURISM

REPUBLIC OF MALDIVES

C I R C U L A R

Circular No: 88-QARS/CIR/2020/79

Attn: General Managers

To: Tourist Resorts

Date: 26th November 2020

Subject: **Clinic Registration deadline 01st January 2021**

Dear Sir/Madam,

We take this opportunity to remind you that as per the "**Public Health Intervention to Prevent Covid-19 Transmission in the Tourism Sector V.4**" HPA Guideline Clause 10 it is mandatory to have a clinic in each Resort. In this regard, the Health Protection Agency has informed that the deadline given for the registration of Resort clinic is before 01st January 2021.

Please also note that under Article 58 of the Health Care Professionals Act 13/2015 states that all the medical/dental practitioners in Maldives should be registered in Maldives Medical and Dental Council (MMDC) Ministry of Health.

If you have any further inquiries regarding this please do not hesitate to contact the;

Maldives Medical and Dental Council, Ministry of Health

Roashani Building, 5th Floor, Sosan Magu

Phone: +960 3014337 Fax: +960 3014481

mmdc@health.gov.mv

The registration application form can be downloaded from the following link

<http://mmc.gov.mv/application-form/>

Hence, all health professionals at tourist resorts are required to adopt and implement Health Professionals Act and abide the Law.

Thanking for your continued cooperation.

Yours sincerely

Ali Razzan

Senior Executive Director

- Avoid sharing stationary and other items.
- Meeting rooms should be cleaned and disinfected after conducting the meeting.

10. Recommendations for resort clinic

A medical clinic is mandatory for every resort under the Health Services Act 29/2015 (Article 7 (b)).

10.1 Infrastructure of the clinic

The clinic area should comprise of:

- Donning and doffing area
- Consultation room
- Observation room
- Procedure room
- Waiting room
- Store
- An area or cabinet to keep essential medicines
- Toilet

10.2 Human resources

The clinic must have a medical officer and a nurse/primary health care worker.

10.3 Requirements for the medical professionals

- Clinic should be registered under Ministry of Health
- The doctor should be registered at the Maldives Medical and Dental Council
- The nurse should be registered at the Maldives Nursing and Midwifery Council
- Doctors and nurses should possess a valid practicing licence.
- Expatriate doctors and nurses should have a proper orientation from the Ministry of Health before they start their service

10.4 Requirements for the clinic

- A list of medical services provided by the clinic (e.g. consultation, wound dressings, wound suturing etc) with prices should be displayed in the clinic.

- Proper record keeping: A daily record of patients consulted (resort staff and guests) should be kept (computerized record or manual register). Details should include name of patient, complaints, diagnosis and medications dispensed.
- Clinic prescription: Could be an online or manual prescription. The chief complaints as well as patient's examination findings should be documented in addition to the diagnosis and treatment given. The clinic should file the copies of these documents for a definite period of time. This is for the purpose of evaluation of case management by the Ministry of Health should it be required.
- Important forms required by the Ministry of Health or HPA should be present in the clinic.
 - Communicable disease notification forms - All notifiable diseases should be notified using the communicable diseases notification forms to the atoll hospital as mandated by HPA.
 - Medico-legal forms.
 - Patient referral forms.
- Clinical guidelines prepared by HPA should be available at the clinic.
- PPE should be available for health care workers.

10.5 Important medical equipment for the clinic

- Dedicated fridge to store medicines
- ECG machine should be a mandatory equipment
- Defibrillator should be a mandatory equipment in the clinic
- Manual or automated BP apparatus, thermometers, stethoscopes, ophthalmoscope, otoscope and other accessories for patient examination.
- Suction machine
- Examination lamps
- AEDs
- Emergency resuscitation: laryngoscopes, ambu bags and masks, endotracheal tubes, oxygen face masks and nasal cannula should be available
- An oxygen cylinder should be available at the clinic
- An emergency trolley kept ready at all times with all the resuscitation equipment and drugs used in cardiopulmonary resuscitation should be available in them

- Surgical equipment for a bedside basic surgical procedure such as wound suturing, wound dressings.
- Autoclave machine- surgical instruments and materials should be autoclaved
- Infusion pumps
- Glucometre

10.6 Essential drugs

- Essential drugs should be available at the resort clinic. The list of essential drugs is available from Ministry of Health.

10.7 Orientation and training

- Orientation and training on infection prevention and control (IPC) measures.
- Orientation on contact tracing for some designated staff.
- Orientation and training on management of mass casualties.
- Orientation on food safety
- Doctors, nurses/primary health care worker and front-line staff should be trained in appropriate use of PPE.

Note: The resort management can request through HPA if support required for the above orientations and trainings.

The orientations and trainings mentioned below should be arranged by the resort management through licensed trainers from existing training institutions

- ACLS certification should be made mandatory for the resort doctor and nurse/primary health care worker.
- Doctors, nurses/primary health care worker and front-line staff should be trained in providing basic psychosocial support.
- 80 percent of resort staff should be trained in first aid, basic life support, use of Automated External Defibrillator.

10.8 Screening programs

- Hygiene screening.
- Screening for infectious diseases (Hepatitis A, Salmonella).

10.9 Compulsory Influenza like illness (ILI) Surveillance: required for surveillance of COVID-19

- Clinic should maintain a daily record of influenza like illness (ILI) cases seen at the resort.
- ILI statistics should be reported weekly to HPA.

Additional Note:

- **If any of the Resorts has not established the required medical clinic before reopening from 15th July 2020, a mechanism for provision of health care must be established with a health care facility in the respected region.**
- **The resort should establish a proper medical clinic as per the guideline by 1st January 2021.**

11. Response to a suspected COVID-19 case in a resort

Health care workers (HCW) at the medical facility in a resort should always wear appropriate personal protective equipment (PPE) when consulting a patient in the clinic or attending to a patient outside the clinic settings.

Appropriate PPE for HCW: (doctor/nurse/health worker/paramedic) when attending to a patient: Scrubs, disposable or reusable (washable) gown worn over the scrubs, medical mask, face shield, gloves and closed shoes should be worn and if performing any aerosol generating procedure, N95 mask should be worn instead of medical mask. If a staff or tourist has to be examined for a respiratory complaint or fever (suspected COVID-19), it is preferable for the doctor to visit the staff or tourist in his/her room instead of bringing the patient over to the clinic. This is to keep the main resort clinic allocated preferably for non-COVID care. The resort could allocate a designated room as a temporary isolation or observation area for patients with fever or ARI, for the doctor to attend and examine the patient in this room. If a patient requires a period of admission for observation or IV fluids, or oxygen therapy etc, the patient could be treated in this room. Hence the room/area allocated for COVID care should have these medical facilities available. See section 11.2

Any suspected case should be informed to HPA focal point. Sample should be obtained by the medical officer or nurse/primary healthcare worker and the sample should be