



A new way to experience public services in Maldives

The fast, easy, and personalised digital platform, securely accessible from anywhere, anytime.

[oneGov Quick Guide](#)



What is oneGov?

oneGov is the new digital public service delivery platform of the Government of Maldives.

oneGov is designed to provide seamless access to unified and simplified services to individuals, businesses and residents of the Maldives.

You can access oneGov services from *anywhere, at anytime*.

oneGov is launched with:

112

SERVICES

6

AGENCIES

You can apply for these services only through oneGov starting from 10 July 2023.

Government entities on oneGov

As of July 2023



Ministry of National Planning, Housing and Infrastructure



Ministry of Tourism



Ministry of Economic Development



Fuvahmulah City Council



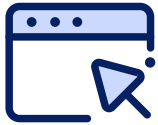
Aasandha



Health Protection Agency

New services from other government entities will be added soon

Apply for a service in 3 easy steps



STEP 1

Go to one.gov.mv and sign in with your eFaas* account



STEP 2

Find the service and read through the service information



STEP 3

Fill and Submit your application

- You can track the progress of your application in real time
- Once service is completed, receive your service document digitally via email

*eFaas is the government authentication service provided by NCIT.
If you do not have eFaas go to efaas.egov.mv

Benefits of oneGov

+ Convenient

oneGov is thoughtfully designed to be intuitive and easy to navigate right from the start. It requires no training of prior experience. Using oneGov you can easily apply for any government service without any hassle or complications.

+ Simplified Applications

With oneGov, the need for manual paperwork is eliminated, streamlining the application process and saving you valuable time and effort. This also accelerates our processing time, resulting in significantly reduced waiting periods.

+ Time Saving

On oneGov applications form are re-designed and simplified, requesting only the minimal information required for each specific service. The intuitive and digital services on oneGov reduces complexity, and potential error ensuring a smoother user experience.

+ Transparent

With oneGov you can get real-time updates and notifications, keeping you informed at every stage of your application. You can easily track the progress of your requests, ensuring transparency and peace of mind.

How to find help



Call Center

Call **1500** to speak with a support agent



Support Centers

Visit a Support Center located near you

Malé City

Henveiru Ferry Terminal, Ground Floor,
Boduthakurufaanu Magu

Addu City

Maradhoo Feydhoo,
Saafee Hingun

Fuvahmulah City

Maadhadu, Moonimaage,
Orchid Magu



Digital Support

Contact us

one.gov.mv/contact



Message us

oneGovSupport



Service Hours

8:30 am to 5:00 pm, Sunday to Thursday



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